

2017 ANNUAL REPORT

NEBRASKA

Good Life. Great Future.

DEPARTMENT OF MOTOR VEHICLES

Pete Ricketts, Governor
Rhonda K. Lahm, Director

NEBRASKA

Good Life. Great Future.

DEPARTMENT OF MOTOR VEHICLES



Pete Ricketts, Governor

April 2018

The 2017 Annual Report of the Department of Motor Vehicles highlights the work of the men and women who serve fellow Nebraskans throughout the year. We strive to provide customer centric services by fulfilling our mission of "Exceptional employees deliver accurate, secure and innovative services. Following are a few of the highlights.

The enactment of LB 164 by the Nebraska Legislature brought full circle the pilot Lean Six Sigma project for the State of Nebraska. One provision of the bill eliminated the requirement to send data to insurance companies, which was not being used.

In an effort to better communicate with our customers the agency website was completed re-designed and launched in July. The re-design has been recognized by winning three separate awards. More importantly, many of our customers have commented they are able to find the information they need in a convenient and timely manner.

In the fall we launched a new online service to assist our Commercial Driver License holders. Most Commercial Driver License holders are now able to renew their license online as well as apply for a replacement license.

In partnership with the Department of Correctional Services, we have developed a process for inmates to receive a state identification card or replacement driver license prior to release from the institution. The program was piloted in Lincoln, and will be expanded to Correctional facilities in other locations in 2018.

A cooperative effort with the Nebraska Commission for the Deaf and Hard of Hearing resulted in the production of an instructional video for renewing your driver license online. We look forward to working with the Commission on other projects in the future.

We seized the opportunity to collaborate with some of our colleagues taking a proactive approach to make our highways safer. The Department of Motor Vehicles and the Health and Human Services Department joined efforts to produce and distribute the Graduated Driver License Card; which received an award. We teamed up with the Federal Motor Carrier Safety Association to distribute information on Truckers Against Trafficking.

The achievements listed above are the result of our valued partners; state legislators, fellow state agencies, customers, county officials and private partners. Thank you.

If you desire or need additional information from the Department of Motor Vehicles, please visit our website at www.dmv.nebraska.gov or feel free to contact us at 402.471.3900.

Sincerely,

A handwritten signature in black ink that reads "Rhonda K. Lahm".

Rhonda K. Lahm, Director

Rhonda K. Lahm, Director

Department of Motor Vehicles

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NEBRASKA

DEPARTMENT OF MOTOR VEHICLES

Our Vision

Our vision is to have quality, accessible, secure services available for all Nebraska DMV customers.

Our Mission

Exceptional employees deliver accurate, secure and innovative services.

2017 Leaders



Ashley Johnson



Joan Johnson

EXCELLENCE IN LEADERSHIP

Ashley Johnson

Ashley endured a challenging supervisor task in District 4 and 5. (that's half the state!) With a District 1 (Omaha) shortage, decisions were made to distribute staff to Omaha. Ashley would lose two to three of her personnel each week despite being short staffed herself. She proved to be both a logistical wizard and leader by example during this stressful situation. With 30,000 square miles of area, it was a chore to make sure examiners were in place at each location so each office could open daily. She did not hesitate to step up and fill in wherever needed. Ashley is a supervisor who puts herself on the same level with her staff – gaining the mutual feeling of trust, confidence and respect of her employees.

Joan Johnson

The DMV participated in a pilot project for the State of Nebraska Lean Six Sigma implementation. Joan was all in from the beginning. After the initial Kaizen event, Joan took the initiative to attend additional training. She is the leader of daily huddles and monitoring of metrics. Joan is an avid promoter of Lean Six Sigma principles not only in her division, but also with other personnel. She listens to others and applies their input where possible. After monitoring data from the Kaizen event, they recommended eliminating a process they were completing. This suggestion was accomplished through legislation in 2017. Joan's leadership in the continuous improvement process sets a positive example for members of the agency.

SERVICE YEARS

45 YEARS

LOUISE SEBREE

40 YEARS

VERONICA LUEDERS
ARNITA ENDACOTT
SHELLY MUNDT
DEB OBERMILLER
PAUL COCKSON

35 YEARS

BETH HARTLEY
BETTY JOHNSON

30 YEARS

DIANNE RICO

25 YEARS

NOELIE SHERDON

20 YEARS

RHONDA SMITH
GLORIA DOHRMAN
ANNA WEHNES
JULIE NAGENGAST

15 YEARS

WANDA RAINS
LOUIS MOSTEK
RACHELE POSPISIL

10 YEARS

CHERI SYNOWICKI

5 YEARS

HEATHER BRUNS
MELISA BROWNSON

CARLA GREEN
JACQUELINE MORGAN
AMIE BUGAY
DOUG EVANS
LORI KOZISEK
NICK NEBEN
VALERIE NIELSEN
BURDETTE SLAMA
SAM COLE

In 2017, the DMV recognized 29 employees with a combined total of over 560 years of public service.

DMV Winter Drive – Cedars

Each year during the holiday season the DMV employees choose a group in the community to donate items to. This year, Cedars was our selected group. DMV Employees generously collected a variety of gifts including gift cards for fuel, grocery stores, retail and restaurants. We hope to have made one family's holiday more joyful and less stressful.



CAMPAIGN AGAINST HUNGER

The DMV participates in the statewide Campaign Against Hunger to benefit the local Food Bank. Employees voluntarily bring food items and/or cash donations. DMV employees have proven every year their generosity to the people of Lincoln. The DMV not only donated barrels of food, but donated \$500 to the Food Bank of Lincoln. In 2017, the State of Nebraska collected 15,245 lbs. of food and raised nearly \$47,000.



2017 Statewide Combined Campaign Grow Nebraska

As part of Team Four, "Grow Nebraska", coached by DMV Director Rhonda Lahm, the DMV staff held a friendly competition of gardening events with a theme, "How Does Your Garden Grow?" The events and DMV employees help raise \$800 towards the 2017 Statewide Combined Campaign.



Bean Counters
Tom, Mary, Heidi, Mark



DIRT TIRED

ARMITA, JEN, VERONICA



Gardening Chics
Mary, Jen, Lynn, Brenda



PLANTING STATION
You must plant a plant in dirt with one hand behind your back....Yes, it can be completed and in record time!



Pumpkin cleaner



WATERING STATION
The goal was to water a plant with a water bottle! The entire water bottle had to be empty, so you had to go as fast as you can! Yes, there was a whole lot of shaking going on.



TOOL STATION
Pack all the awkward sized tools back into the toolbox and be able to get it shut. Time matters!



Honorable Judges
Rhonda, Darrell, Julie

Awards

Won Best.Gov Mobile Website Award from Mobile Web Awards for re-design of agency website.

DMV website re-design won a Golden Davey Award for Government Website.

DMV and Health and Human Services (HHS) cooperative effort on the Graduated Driver License Card received the CS Collin's 0 to 60 Accelerating Change Award.

Committees

Director's Office

Rhonda Lahm serves as the American Association of Motor Vehicle Administrator's (AAMVA) Board of Directors as the Vice-Chair. The Association promotes reasonable and uniform best practices and laws throughout member jurisdictions.

Motor Carrier Services

Laurie Glenn was asked by the International Registration Plan (IRP) Board of Directors to serve on the Awards Committee. Laurie also served on the IRP Education Committee.

Joel Foreman served on the IFTA Audit Committee.

Mark Byrne served on the International Fuel Tax Agreement (IFTA) Program Compliance Review Committee and the Unified Carrier Registration (UCR) Audit Committee.

Heidi Crawford was a member of the International Registration Plan (IRP) Audit Committee and the Dispute Committee.

Legal Division

Ken Lackey serves on the Impaired Driving Task Force in conjunction with the Department of Transportation to enhance the State of Nebraska's Impaired Driving Strategic Plan.



Hard work pays off for the [Nebraska Department of Motor Vehicles](#) receiving two awards for the new DMV re-designed website. Access your services on the phone, tablet or PC.

Driver and Vehicle Records

Betty Johnson served as the chairperson of the American Association of Motor Vehicle Administrator’s (AAMVA) Vehicle Committee. The Committee promotes reasonable and uniform best practices and laws throughout member jurisdictions. As a member of the Vehicle Committee, Betty moderated and presented information during multiple sessions at several AAMVA hosted events.

Betty is a member of the AAMVA Autonomous Vehicle Best Practices Working Group. The purpose of the Working Group is to work with the AAMVA jurisdictions, law enforcement, federal agencies and other stakeholders to gather, organize and share

information with the AAMVA community related to the development, design, testing, use and regulation of autonomous vehicles and other emerging vehicle technology.

Betty Johnson also serves as a member of the Nebraska Organ Recovery System Board of Advisors.

Financial Responsibility

Kathy Van Brocklin serves on the State to State (S2S) Governance Committee.

Joan Johnson is a member of Drive Smart Nebraska Coalition.

Driver Licensing Services

Sara O’Rourke serves on the Strategic Highway Safety Committee, NE Safety Center Advisory Committee and Teen Driver Safety Committee.

Driver Licensing staff met with members of the International Leadership Program in Grand Island. Representatives were from Maldives, Nepal, Pakistan, and Sri Lanka to see and talk about the process we use for security in issuing documents and the type of security features in the documents.

Eclipse Day – August 21

A sight of a lifetime.....



Millions of people across the United States saw nature’s most wondrous spectacle – a total eclipse of the Sun. Lincoln, Nebraska was fortunate to be along the path of the eclipse. Although in Lincoln we had cloudy overcast weather, this eclipse-seeking crowd didn’t seem to mind. The total eclipse lasted for just over one minute. Staff enjoyed this surreal view with the appropriate safety eyewear. The next total solar eclipse is in the USA on April 8, 2024, unfortunately, not in the path of Lincoln, Nebraska. How old will you be for the next eclipse?



CONGRATULATIONS TO **JOAN JOHNSON, FINANCIAL RESPONSIBILITY, AND JACQUIE LOWE, DRIVER LICENSING SERVICES** FOR RECEIVING A CERTIFICATE OF COMPLETION TO THE LEADERSHIP ACADEMY FROM THE NEBRASKA STATE GOVERNMENT.



Sharon is our resident holiday baker. She dresses up for each occasion and brings her delicious homemade cookies and treats for each employee.



DIRECTOR'S OFFICE

Summary

The Nebraska Department of Motor Vehicles (DMV) is charged with the responsibility for the regulation, enforcement and education of motor vehicle operators and vehicle requirements. The DMV ensures that licensed drivers meet the eligibility requirements for operating a motor vehicle and those vehicles are properly titled and registered. An additional purpose is to generate and collect revenues that support not only the services offered by DMV but also government entities.

The DMV is composed of seven divisions. We are a support services office for the Department of Motor Vehicles. Functions in the Director's Office provide overall assistance to the operations of all divisions within the Department of Motor Vehicles. The director also serves as the chairperson of the Motor Vehicle Industry Licensing Board.

Goals

- Website redesign.
- To be accessible to all DMV customers.

Accomplishments

- New modernized website launched.
- All DMV employees completed Phase II of Active Shooter Training.
- Completed prioritization of Mission Essential Functions for the agency Continuity of Operations Plan (COOP).
- Completed two projects for operational efficiency.
- All DMV Administrative staff completed Lean Six Sigma Yellow Belt Training.

- Updated agency Disaster Recovery Plan.
- Deputy Director and Director completed requirements for Executive Green Belt Certification.
- Completed draft of agency Continuity of Operations Plan.

DMV celebrated eight retirements in 2017, including six long term DMV employees with 20+ years of service. Totaling 215 years of experience!

DMV had 34 vacancies for a 17% turnover rate.

LEGAL DIVISION

Summary

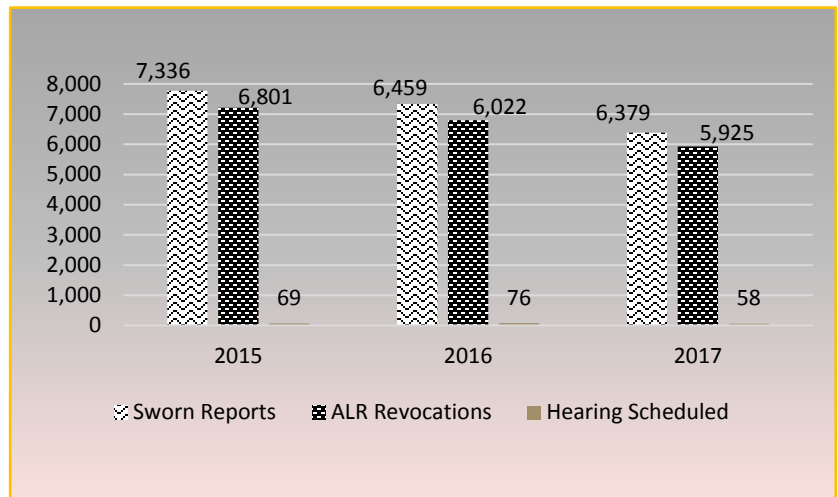
The Legal Division performs and manages legal work for the Department to support the work of the agency's other divisions. Major focuses include preparation and support of agency legislation; preparation, review, and renewal of contracts; preparation and review of various legal documents; review of federal laws and regulations to comply with federal mandates; and conducting administrative appeals for the agency. The Legal Division handles applications for persons applying to the Board of Pardons for reprieve of fifteen year license revocations, manages certification of Safety Training Option Programs (STOP), certifies ignition interlock providers, and provides manufacturers' warranty information to the public. The Legal Division administers the Administrative License Revocation (ALR) program to remove the driver's licenses of persons arrested for drunk driving in Nebraska.

Goals

- Administer the ALR program in compliance with statute and case law.
- Prepare and review contracts and other legal documents.
- Promulgate rules and regulations for the DMV in compliance with the Administrative Procedure Act with input from stakeholders and department managers.
- Manage administrative hearings and appeals.
- Provide legal support to DMV Divisions.

Accomplishments

- ALR Program affirmed the administrative revocation of 5,925 drivers.
- Held five public hearings for rule & regulation revisions: alphanumeric license plates, organ donors, handicapped permits, specialty license plates & driver safety training rules.
- Processed 34 applications for fifteen-year license revocation reprieves/commutations. Nine applications were granted reprieves, four denied, one applicant granted commutation, and one reprieve rescinded. Nineteen applicants pending review.



- Coordinates various claims and prepares response submitted to the State Claims Board. Fourteen claims were processed.
- 6,379 sworn reports were received.
58 hearings were scheduled.
5,925 licenses were revoked.
10 District Court decisions were appealed to the Court of Appeals or Supreme Court.

Nebraska Administrative License Revocation (ALR) Statistics

Year	DUI Arrests Reported	ALR Sworn Reports Received	* % of Sworn Reports Received Compared to Arrests	Petitions for Hearing Received	** % of Sworn Reports Received Petitioning for Hearing	Hearings Scheduled	Dismissals/ All Reasons	*** % of Dismissals	ALR 1 Year Refusal	ALR 90 Day ****2012 ALR 180 days	ALR 1 Year	# Total ALR Revocations	^ % of Sworn Reports Received Resulting in Revocation	Appeals Filed in District Court	% of Appeals/ ALR Revocations	Average Blood Alcohol Content	
1993	12,140	11,122	91.6%	3,363	30.2%	2,973	680	6.1%	918	7,896	240	9,054	81.4%	N/A	N/A	0.174	
1994	12,930	11,696	90.5%	3,895	33.3%	3,568	844	7.2%	1,084	8,265	813	10,162	86.9%	N/A	N/A	0.171	
1995	12,841	8,268	64.4%	3,054	36.9%	3,014	920	11.1%	835	5,433	848	7,116	86.1%	N/A	N/A	0.172	
1996	12,763	10,330	80.9%	3,231	31.3%	3,138	951	9.2%	865	6,047	1,179	8,091	78.3%	217	2.7%	0.174	
1997	13,119	11,217	85.5%	3,971	35.4%	3,698	1,685	15.0%	985	6,497	1,586	9,068	80.8%	N/A	N/A	0.170	
1998	13,439	11,048	82.2%	4,066	36.8%	3,748	1,577	14.3%	914	6,245	1,710	8,869	80.3%	N/A	N/A	0.169	
1999	13,422	10,881	81.1%	4,336	39.8%	4,026	1,725	15.9%	897	6,072	1,727	8,696	79.9%	N/A	N/A	0.168	
2000	11,948	9,852	82.5%	3,958	40.2%	3,650	1,660	16.8%	834	5,268	1,802	7,904	80.2%	N/A	N/A	0.169	
2001	12,166	10,283	84.5%	4,196	40.8%	3,883	1,675	16.3%	746	5,521	1,798	8,065	78.4%	387	4.8%	0.164	
2002	13,154	11,718	89.1%	5,152	44.0%	4,799	2,061	17.6%	780	6,479	1,972	9,231	78.8%	430	4.7%	0.159	
2003	13,415	12,715	94.8%	5,744	45.2%	5,277	2,418	19.0%	811	7,052	2,253	10,116	79.6%	405	4.0%	0.156	
2004	14,093	13,038	92.5%	6,209	47.6%	5,518	2,414	18.5%	862	7,642	2,550	11,054	84.8%	416	3.8%	0.157	
2005	14,525	13,321	91.7%	6,581	49.4%	6,040	2,245	16.9%	872	7,968	2,789	11,629	87.3%	436	3.7%	0.160	
2006	13,421	12,310	91.7%	6,097	49.5%	5,581	2,107	17.1%	881	7,401	2,555	10,837	88.0%	448	4.1%	0.158	
2007	13,437	12,069	89.8%	5,454	45.2%	5,217	1,968	16.3%	907	7,267	2,357	10,531	87.3%	518	4.9%	0.159	
2008	13,660	12,712	93.1%	6,139	48.3%	5,624	1,905	15.0%	926	7,555	2,764	11,245	88.5%	594	5.3%	0.158	
2009	13,399	12,444	92.9%	6,195	49.8%	5,730	2,170	17.4%	842	7,317	2,656	10,815	86.9%	524	4.8%	0.159	
2010	12,399	11,435	92.2%	5,664	49.5%	5,165	1,836	16.1%	725	6,650	2,358	9,733	85.1%	441	4.5%	0.159	
2011	12,207	11,024	90.3%	5,421	49.2%	5,150	1,599	14.5%	749	6,695	2,314	9,758	88.5%	471	4.8%	0.160	
2012	10,718	9,943	92.8%	404	4.1%	595	679	6.8%	823	6,750	2,442	10,015 *	100.7%	82	0.8%	0.161	
2013	9,343	8,596	92.0%	155	1.8%	101	598	7.0%	776	5,350	1,978	8,104	94.3%	21	0.3%	0.162	
2014	8,617	7,771	90.2%	102	1.3%	69	600	7.7%	730	4,717	1,762	7,209	92.8%	14	0.2%	0.164	
2015	8,199	7,336	89.5%	125	1.7%	76	643	8.8%	770	4,385	1,646	6,801	92.7%	12	0.2%	0.171	
2016	7,311	6,459	88.3%	118	1.8%	76	549	8.5%	702	3,891	1,429	6,022	93.2%	7	0.1%	0.167	
2017	N/A	6,379	N/A	102	1.6%	58	576	9.0%	618	3,893	1,414	5,925	92.9%	10	0.2%	0.165	
January 1, 1993	- Administrative License Revocation (ALR) Law							* Includes persons arrested in 2011 but did not have hearings until after 1/1/2012									
January 1, 1994	- .02 BAC (Zero Tolerance) Under 21 Drivers							** Appeals to district court - 82 (64 appeals were filed in January and February 2012, after that 18)									
August 28, 1999	- Open Container Law							***ALR changed from 90 days to 180 days in 2012									
September 1, 2001	- .08 BAC Law							N/A - Not Available					NOTE:				
September 4, 2005	- .16 BAC Law							% of dismissals and % of revocations total more than 100%									
July 14, 2006	- .15 BAC Law							due to revocations dismissed pursuant to bypass [60-498.02] and some dismissals on appeal.									
January 1, 2008	- Underage "Dram Shop" Law																
January 1, 2009	- Ignition Interlock Law																
January 1, 2012	- Enhanced Ignition Interlock Law							Revocations are counted and percentage calculated on the last day of the month the revocation was ordered.									
* ALR Sworn Reports Received / DUI Arrests Reported = Percent of Sworn Reports Received compared to Arrests																	
** Petitions for Hearing Received / ALR Sworn Reports Received = Percent of Sworn Reports Received Petitioning for Hearing																	
*** Dismissal - All Reasons /ALR Sworn Reports = Percent of Dismissals																	
# Total ALR Revocations Processed/Refusal, 90 Day, and 1 Year Enhanced; included Automatic Revocations and after Hearings.																	
^ Total ALR Revocations / ALR Sworn Reports Received = Percent of Sworn Reports Received Resulting in Revocation																	



INFORMATION SYSTEMS DIVISION

Goals

- Provide electronic road test systems to the training schools.
- Implement payment processing for DMV office in the Omaha metro area.
- Implement industry changes for Verification of Lawful Status LS 3.2-Verification of U.S. Citizenship and Immigration Services documents.
- Complete Continuity of Operations Plan (COOP) training and desktop exercise.
- Migration of the DMV printers to the State Enterprise Service.
- Virtualization of the DMV domain controllers
- Reconfigure county office IP structures.
- Create SCCM server for desktop imaging and updates.
- Decommission DMV server room.
- Implement online driver exam scheduling.
- Integrate personal identifier information into the Titling System.
- Continue the Vehicle Title and Registration System modernization project.
- Continuation of data analysis and clean-up in preparation for the modernized Vehicle Title and Registration System.

Accomplishments

- Implemented online change of address feature for CDL/medical certification and citizenship for driver license renewal.
- Added Commercial Driver License renewal/replacement to current online services
- Installed a new Lobby Management System for the larger DMV examining offices.
- Installed and tested new Driver License issuance hardware.
- Created draft DMV COOP Plan.
- Migrated DMV users to the State Enterprise Domain.
- Migrated DMV file servers to the State Enterprise Service.
- Implemented a new license plate series.
- Completed tax district annexation and implemented wheel tax in Hall County.
- Added new specialty plates to the Vehicle Title Registration and System.
- Continued data analysis and clean-up in preparation for the Vehicle Title and Registration modernization.

Summary

The Information Systems Division is responsible for the development, installation, maintenance and support of all DMV related business applications. The Division provides technological tools, expertise and support needed to develop more efficient methods to serve our customers, employees, and the residents of Nebraska. The focus of the DMV has been to provide customers with easy access to both services and data hosted by the DMV.

The Information Systems Division provides needed support and provides effective and efficient methods to serve DMV employees and the residents of Nebraska.

MOTOR CARRIER SERVICES DIVISION

Summary

The Division of Motor Carriers serves the trucking industry by administering a variety of programs related to the industry by regulating compliance with the International Registration Plan (IRP), the International Fuel Tax Agreement (IFTA) and the Unified Carrier Registration System (UCR). These programs collect and distribute fees and taxes between member states and provinces.

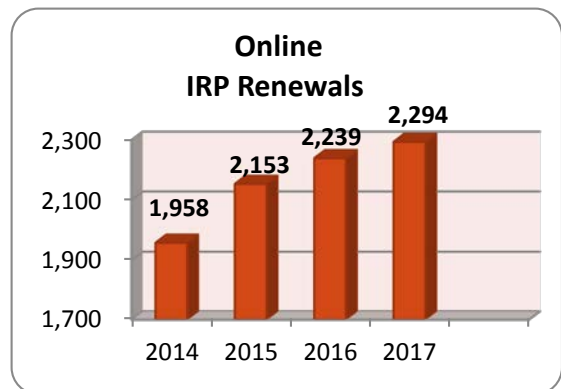
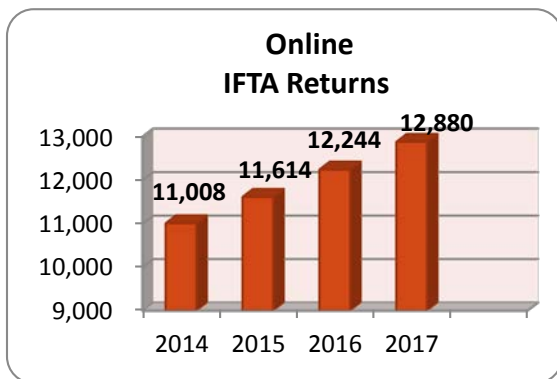
Goals

- Continue to meet or exceed the number of audits required under the IRP, IFTA and UCR agreements.

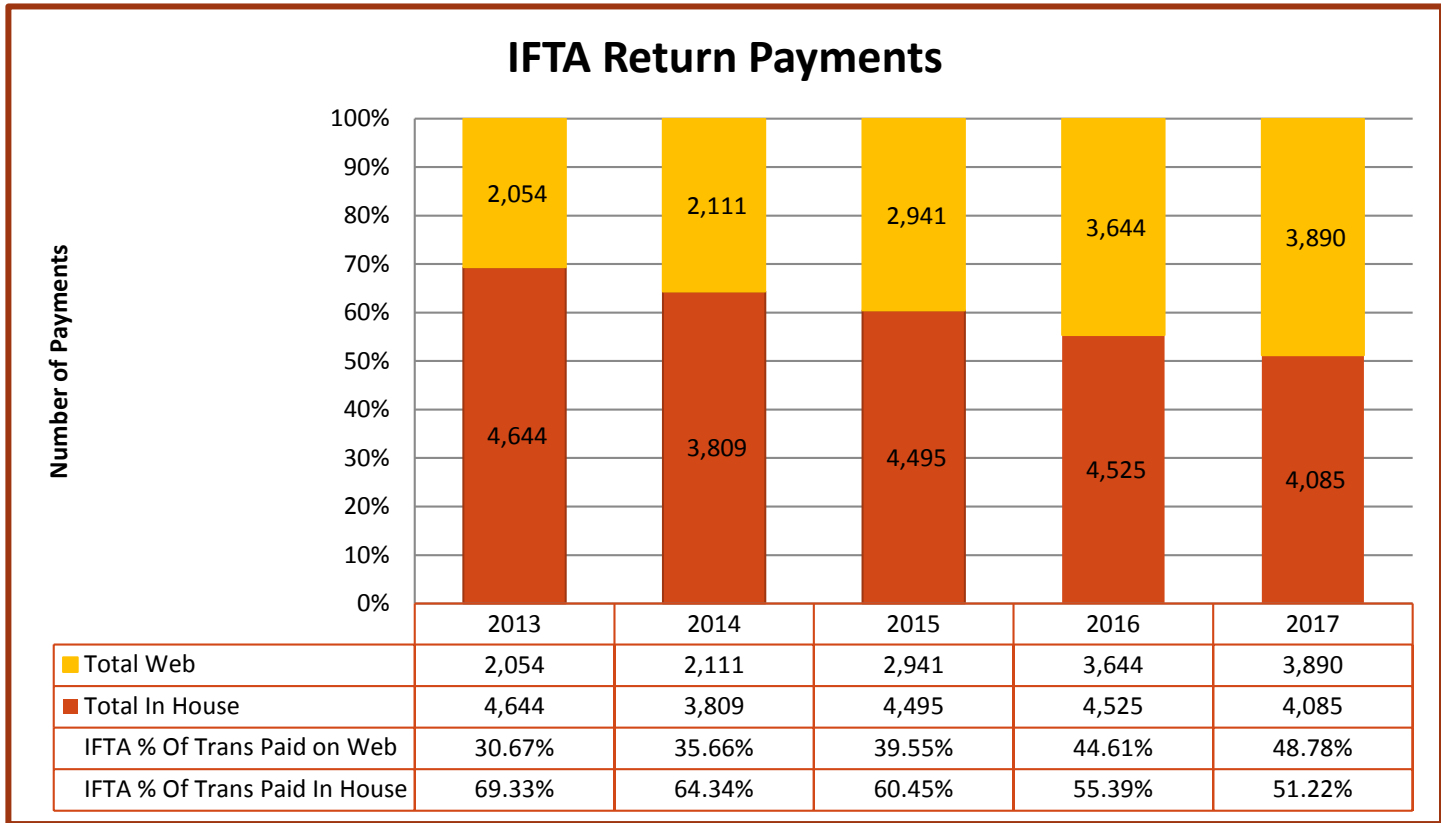
- Encourage and support our online services.
- Monitor closely the fuel tax dollars associated with the IFTA program. 2017 numbers reflect a significant change in tax collected through the IFTA program. There was a 74.6% decrease in the IFTA tax dollars distributed to the Highway Trust Fund CY2016 (5,968,152) to CY2017 (1,517,702).

Accomplishments

- Successfully completed changes necessary to satisfy the IRP standardization project.
- Increased usage of online services including filing the quarterly IFTA tax return, processing annual IRP and IFTA renewals and utilizing the online payment engine to pay IRP registration fees and IFTA tax payments.
- Partnered with Federal Motor Carrier Safety Administration (FMCSA) to distribute information on Truckers Against Trafficking in the 2018 renewal packets for the commercial motor carriers.



2017 Motor Carrier Services



Motor Carrier Services Statistics – 2017	
Nebraska Based Carriers	
IRP Carriers	4,360
IRP Fleets	4,387
IFTA Carriers	4,417
UCR Carriers	8,187
Nebraska Based Vehicles	
Power Units	39,810
Trailer Units	80,039
Total Power/Trailer Units	119,849
Nebraska Based Carriers Field Audits	
IRP Audits Completed	148
IFTA Audits Completed	155
UCR Audits Completed	66
Audits Processed from other Jurisdictions	5,216
Titles Issued for Apportioned Vehicles	19,211
Liens Noted	5,215
Total IFTA Decals Issued	54,582
International Registration Plan (IRP)	
Fees & Refunds Distributed to other IRP Jurisdictions	\$45,611,046
Nebraska IRP Fees to Highway Trust Fund & MV Tax Fund	\$32,793,174
Total IRP Fees Collected	\$78,404,220
International Fuel Tax Agreement (IFTA)	
Taxable Gallons	288,991,914
Tax Paid Gallons (Paid at Nebraska Retail Outlets)	283,072,486
Net Gallons (calculated)	5,919,428
Tax Distributed to other IFTA Jurisdictions	\$5,563,553
Nebraska Tax Collected on Returns	\$1,517,702
Total Tax Collected through the IFTA Program	\$7,081,255
Total Fuel Tax Paid by IFTA Carriers (calculated)	\$78,461,305
288,991,914 x average tax rate (.2715)	
Unified Carrier Registration (UCR) Fees	
Fees Collected in 2017	\$306,597
Fees Distributed to other UCR States in 2017	\$306,597
Nebraska Fees to General Fund (Distributed in 2017, collected in 2016)	\$741,974
Total MCS Fees and Tax Distribution	
Fees Distributed to Highway Trust Fund & MV Tax Fund	\$34,310,876
Fees Distributed to the General Fund	\$741,974
Fees & Refunds Distributed to other States	\$51,481,196
Total MCS Fees and Taxes Distribution	\$86,534,046
IRP online Filings	
Renewal filings	2,294
Temporary Registrations	19,785
IFTA online Filings	
4th Quarter Return 2016	3,247
1st Quarter Return 2017	3,184
2nd Quarter Return 2017	3,178
3rd Quarter Return 2017	3,271
Total IFTA Returns Filed Via the Web	12,880
Permits	
Prorate Permits	1,728
Fuel Permits	1,344
Combined Prorate & Fuel Permit	5,698
Total Permits	8,770

FINANCIAL RESPONSIBILITY DIVISION

Summary

The Financial Responsibility Division (FR) identifies individuals from driving, court, and accident records who have unsafe driving histories. Driving privileges are denied via disqualification (CDL), suspension or revocation and subsequently reinstated when qualified.

The FR Division facilitates the issuance of employment, medical hardship, and ignition interlock permits. They aid in the collection of traffic fines and child support payments.

Goals

- To eliminate the mailing of Insurance Form 21L to insurance companies as a result of a Lean Six Sigma Kaizen event in 2016. It was discovered of the 30,381 forms mailed out, only .22% contained information which was actionable.
- Continue daily “huddles”, focusing on customer phone calls and the amount of time the customer is on hold waiting for a representative. Huddles provide a productive time for staff and management to communicate issues and celebrate successes. Yellow belt training was offered to supervisory staff and two employees have completed the training.
- Work with the Nebraska Supreme Court to electronically dismiss court convictions from the driver history record.

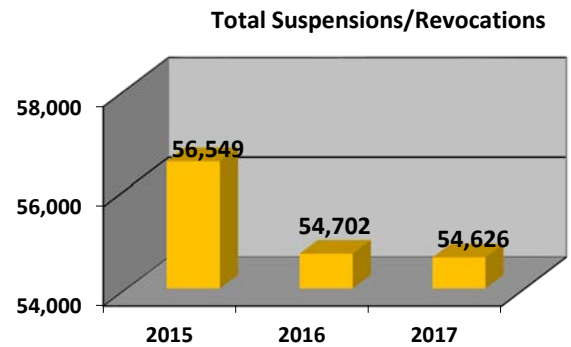
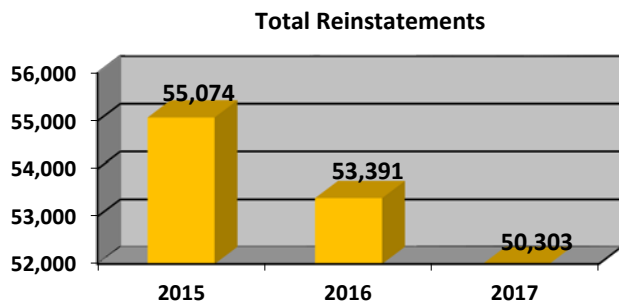
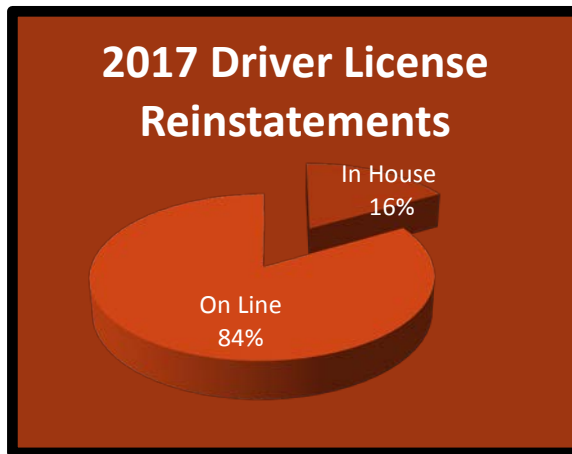
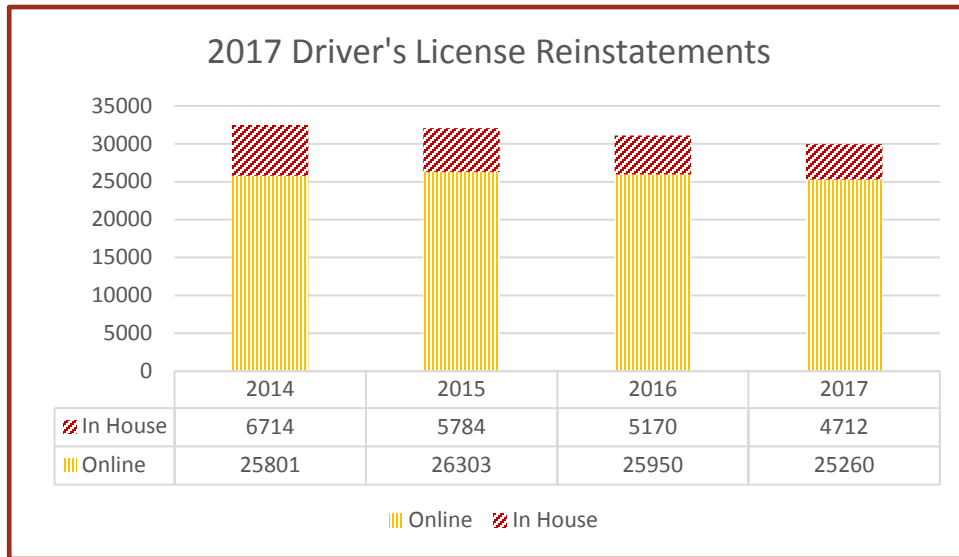
Accomplishments

- Passage of Legislative Bill 263 eliminating the mailing of Insurance Form 21L.
- Process driver license suspensions, revocations and reinstatements.
- Update drivers' traffic violation records.
- Respond to phone inquiries and walk-in customers.
- This past year we worked with Nebraska Interactive to develop a website that allows insurance companies to provide the SR22/SR26 certificate of insurance notification electronically. This project continues into 2018.
- Responded to 69,202 phone inquires which was lower than 2016 due to staffing changes.
- Four new employees received extensive training.
- Assisted 6,092 customers in-person from April – December.

The Financial Responsibility Staff responded to 69,202 phone inquiries in 2017 and 6,092* walk-in customers.

*April - December

Driver License Reinstatements Online Statistics vs In-House



Financial Responsibility Statistics 2017

Traffic Violation Suspensions/Revocations	
Court-Ordered Suspensions	8,262
Insurance Cancellation Suspensions	8,105
Failure to Comply with Traffic Citation Suspensions	16,316
Point Revocations	1,076
Administrative License Revocations (ALR)	5,925
Commercial Driver License (CDL) Disqualification Revocations	575
No Proof Insurance Suspensions	5,831
Accident Suspensions	2,465
Violate Support Order	5,477
Underage 21 Driver Fail to Complete Driver Improvement Course	594
Total Suspensions/Revocations	54,626
Traffic Violation Reinstatements	
Court-Ordered Suspensions	8,530
Insurance Cancellations	8,123
Failure to Comply with Traffic Citations	15,083
Point Revocation	939
Administrative License Revocations (ALR)	5,932
Commercial Driver License (CDL) Disqualifications	454
No Proof Insurance	5,022
Accident	1,241
Support Order	4,441
Underage 21 Driver Fails to Complete Driver Improvement Course	538
Total Reinstatements	50,303
Miscellaneous	
Ignition Interlock Permits Authorized	4,151
Employment Driving Permits Issued	102
Medical Hardship Permits Issued	3
Traffic Violation Convictions	147,915

DRIVER LICENSING SERVICES DIVISION

Summary

The Driver Licensing Services Division ensures persons who meet Nebraska's identification and licensing requirements are issued a permit, operator license or commercial driver license, and individuals who meet the identification requirements set forth in state statute are issued a State ID Card. It is our mission to have exceptional employees deliver accurate, secure, and innovative services.

Goals

- Reduce wait times at Driver Licensing Offices.
- Implement a Lobby Management and Drive Test Appointment System.
- Add the ability to renew and obtain a replacement Commercial Driver's License (CDL) online.
- Expand the use of electronic road test tablets to CDL third party examiners when administering CDL skills tests.
- Write a Request for Proposal and go out to bid for a new Driver Licensing System containing photo capture, electronic testing and document issuance.
- Open a Driver Licensing Service Center in the Omaha/Papillion Metro Area in 2018, which would include accepting payment for driver licensing fees and issuing temporary documents. Currently the County Treasurers handle this responsibility in all 93 counties.

Accomplishments

- Divisional personnel continued to work on writing a Request for Proposal for a new Driver Licensing System.
- A new Lobby Management System was implemented on June 13, 2017 in the Lincoln, Omaha and Papillion offices. We expect to implement a drive test appointment system for applicants visiting those offices for service in April 2018.
- The Commercial Driver's License (CDL) online renewal application was deployed on November 15, 2017. 242 individuals renewed their CDL or obtained a replacement CDL between November 7, and December 31, 2017 using this online service.
- Staff processed 661,880 applicants in 97 driver licensing offices statewide. 63,350 individuals used the DMV online application to obtain new and replacement permits, licenses and state identification cards, including CDLs, without visiting a driver licensing office.
- Compliance Officers audited 35 CDL Third Party Testers (companies) and observed 178 skills tests being administered by third party examiners (112 overtly and 66 covertly); 29 Driver Training Schools and 38 DMV approved Driver Safety Courses were audited.
- A site for the Omaha/Papillion Metro Driver Licensing Service Center was chosen at 4502 Maass Road, Bellevue, Nebraska. The DMV anticipates its opening on April 30, 2018.

The Department sent out 225,114 driver license renewal notices.

- Nine providers were certified by DMV to offer Motorcycle Safety Education Training, employing 67 certified instructors. A total of 1,754 applicants participated in motorcycle rider training courses. 1,419 individuals successfully completed the training.
- 857 applicants were re-examined to ensure they were capable of safely operating a motor vehicle. Of those applicants, 10% retained their license, and 90% had their license cancelled.
- Partnered with the Nebraska Commission for the Deaf and Hard of Hearing to produce an instructional video for online driver license renewal.
- Worked cooperatively with the Department of Correctional Services on a pilot project to develop a process by which an inmate can acquire a state identification card or a replacement driver license prior to leaving the facility. Forty-six inmates received a document during the pilot project. The program will be expanded to other locations in 2018.

65,744 postcards were sent out to individuals who had moved, but not changed their address with the DMV.

15,456 (24%) individuals changed their address as a result of receiving the postcard.



DRIVER LICENSING SERVICES STATISTICS

Numbers represent applicants processed, not documents issued
An additional 80,941 applicants were issued licenses and State ID Cards online

TOTAL APPLICANTS PROCESSED IN 2017	661,880
Commercial Driver License (Class A, B & C)	
Class A New	10,416
Class A Renewal	15,631
Class B New	4,797
Class B Renewal	3,592
Class C New	346
Class C Renewal	350
Restricted Commercial Driver License (Class B & C)	
New	238
Renewal	47
Commercial Learner's Permit (CLP)	21,046
Seasonal Permits	394
Operator's License (Class O)	
New	105,059
Renewal	193,018
Motorcycle License (Class M)	
New	22
Renewal	0
Motorcycle Endorsement	36,007
Provisional Operator's Permits (POP)	24,700
State Identification Cards	47,396
Learner's Permits	
Class O	55,890
Class M	2,515
LPE (School Learner's Permit)	9,308
School Permits	6,937
School Bus Permits	8,355
Farm Husbandry Permits (Tractor)	35
Miscellaneous	
Reinstatements/cancellations	12,687
Recalls	857
Restriction/Endorsement/Change or Remove	16,603
Replacement Commercial Driver License	5,519
Out of State/Early Renewals	971
Corrections	561
Non-CDL Replacements	73,499
Ignition Interlock Permits (New and Replacements)	4,458
CDL Recalls	626

2017 DRIVER LICENSING SERVICES DOCUMENT TYPES

Document Type/Class	Min. Age	Renewal Times	Renewal Information	Involved Issuance	Replacement Issuance	Full Cost
Operator's License, Class O	17	Age 21, then every 5 yrs.	Must have held POP for 1yr, <3 pts on record	State/County	State/County	\$26.50 for 5 yr. license
Motorcycle License	17	Age 21, then every 5 yrs.	Must have held POP for 1yr, <3 pts. on record	State/County	State/County	\$26.50 for 5 yr. license
School Permit (SCP)	14	2 yrs.	Must have held LPE or LPD for 2 months Max age 16 and 3 months	State/County	State/County	\$10.50
Provisional Operator's Permit (POP)	16	None	Must have held LPE, SCP or LPD for 6 months < 3 pts on record Expires on 18 th birthday	State/County	State/County	\$17.50
Learner's Permit (LPD)	15	1 yr.		State/County	State/County	\$10.50
Learner's Permit (LPE)	14	3 mo.	Max age 16	State/County	State/County	\$10.50
Farm Husbandry Permit (Special)	13	3 yrs.	Max age 16	State	State	\$7.50
Farm Husbandry Permit (Temporary)	13	6 mos.	Max age 16	State	State	\$7.50
School Bus Permit	18	1 yr.	On birthday	State/County	State/County	\$7.50
Commercial Driver's License (CDL) Class B & C	18	21 st birthday, then every 5 years	Intrastate only, and must be eligible for operator's license.	State/County	State/County	\$57.50
Commercial Driver's License (CDL) Class A	18	21 st birthday, then every 5 years	Intrastate only	State/County	State/County	\$57.50
Commercial Driver's License (CDL) Class A,B,C	21	5 yrs.	Interstate	State/County	State/County	\$57.50
Restricted CDL (RCDL)	18	21 st birthday, then every 5 years	Must have possessed operator's license for at least 1 year prior to issuance.	State/County	State/County	\$57.50
Commercial Driver's License Permit (CDL)	18	6 mos.	Must be eligible for operator's license. 2 in 2 yrs.	State/County	State/County	\$12.50
Seasonal Permit	18	21 st birthday, then every 5 years	Must have possessed operator's license for at least 1 year prior to issuance.	State/County	State/County	\$12.50
State Identification Card	0	21 st birthday, then every 5 yrs		State/County	State/County	\$26.50

The above are also available in "replacement" format if lost.

2017 NEBRASKA LICENSED DRIVERS BY COUNTY
Including Licensed Drivers with Permits

County	Licensed Drivers	Licensed Drivers with Permits*	Total Licensed Drivers	County	Licensed Drivers	Licensed Drivers with Permits*	Total Licensed Drivers
Adams	23,064	1,203	24,267	Jefferson	5,654	286	5,940
Antelope	5,062	241	5,303	Johnson	3,314	184	3,498
Arthur	328	25	353	Kearney	4,905	238	5,143
Banner	529	19	548	Keith	6,704	272	6,976
Blaine	397	19	416	Keya Paha	641	33	674
Boone	4,201	201	4,402	Kimball	2,849	121	2,970
Box Butte	8,502	424	8,926	Knox	6,487	311	6,798
Boyd	1,544	65	1,609	Lancaster	216,421	11,835	228,256
Brown	2,513	116	2,629	Lincoln	27,395	1,385	28,780
Buffalo	34,583	1,796	36,379	Logan	610	35	645
Burt	5,450	277	5,727	Loup	523	24	547
Butler	6,298	385	6,683	Madison	25,448	1,234	26,682
Cass	20,122	1,108	21,230	McPherson	365	32	397
Cedar	6,687	358	7,045	Merrick	5,893	356	6,249
Chase	2,976	174	3,150	Morrill	3,613	215	3,828
Cherry	4,476	205	4,681	Nance	2,743	128	2,871
Cheyenne	8,117	378	8,495	Nemaha	5,032	283	5,315
Clay	4,788	265	5,053	Nuckolls	3,506	156	3,662
Colfax	6,754	459	7,213	Otoe	11,852	615	12,467
Cuming	6,784	395	7,179	Pawnee	2,029	91	2,120
Custer	8,649	464	9,113	Perkins	2,258	133	2,391
Dakota	14,718	923	15,641	Phelps	7,125	382	7,507
Dawes	5,949	277	6,226	Pierce	5,666	336	6,002
Dawson	17,586	1,180	18,766	Platte	25,344	1,417	26,761
Deuel	1,555	64	1,619	Polk	4,076	248	4,324
Dixon	4,318	268	4,586	Red Willow	8,269	398	8,667
Dodge	26,705	1,351	28,056	Richardson	6,298	263	6,561
Douglas	387,403	19,190	406,593	Rock	1,157	54	1,211
Dundy	1,483	70	1,553	Saline	9,264	539	9,803
Fillmore	4,510	249	4,759	Sarpy	128,389	7,510	135,899
Franklin	2,452	114	2,566	Saunders	16,272	939	17,211
Frontier	1,993	97	2,090	Scotts Bluff	27,566	1,397	28,963
Furnas	3,740	211	3,951	Seward	12,465	707	13,172
Gage	16,519	788	17,307	Sheridan	3,908	175	4,083
Garden	1,606	67	1,673	Sherman	2,302	128	2,430
Garfield	1,454	82	1,536	Sioux	984	42	1,026
Gosper	1,538	85	1,623	Stanton	4,444	266	4,710
Grant	529	28	557	Thayer	4,145	201	4,346
Greeley	1,808	82	1,890	Thomas	553	26	579
Hall	43,570	2,636	46,206	Thurston	4,032	126	4,158
Hamilton	7,453	451	7,904	Valley	3,329	167	3,496
Harlan	2,699	116	2,815	Washington	15,921	911	16,832
Hayes	728	27	755	Wayne	5,882	290	6,172
Hitchcock	2,212	100	2,312	Webster	2,729	126	2,855
Holt	8,026	375	8,401	Wheeler	650	29	679
Hooker	594	30	624	York	10,581	523	11,104
Howard	5,024	285	5,309	Total	1,377,589	72,890	1,450,479

*Includes all permits (LPE,LPD,SCH,POP)

NEBRASKA LICENSED DRIVERS BY TYPE OF LICENSE/PERMIT - 2017

Age	Operator's License - Class O	Operator's License - Class O / Motorcycle Class M	Motor-cycle License / Class M	Commercial Driver's License						Learner's Permit		School Learner's Permit / SCP	Provisional Operator's Permit / POP	Total Licensed Drivers	
				CDL A	CDL B	CDL C	CDL A & Class M	CDL B & Class M	CDL C & Class M	for School LPE	for POP, Class O & Class M & LPD				
14	0	0	0	0	0	0	0	0	0	0	976	0	1,729	0	2,705
15	0	0	0	0	0	0	0	0	0	0	89	9,574	4,479	0	14,142
16	0	0	0	0	0	0	0	0	0	0	0	6,905	0	14,972	21,877
17	1,015	33	0	0	0	0	0	0	0	0	0	3,326	0	18,807	23,181
18	18,962	181	1	15	5	0	2	0	0	0	0	1,840	0	0	21,006
19	21,494	265	1	59	26	0	7	5	0	0	0	1,130	0	0	22,987
20	22,020	357	2	121	47	0	17	3	0	0	0	820	0	0	23,387
21	20,751	526	1	194	61	1	30	10	0	0	0	765	0	0	22,339
22	22,143	640	0	313	83	5	43	14	1	0	0	559	0	0	23,801
23	23,228	810	1	398	96	4	60	11	0	0	0	495	0	0	25,103
24	24,546	886	0	511	133	6	94	17	3	0	0	462	0	0	26,658
25 to 29	118,479	5,827	0	3,609	975	84	874	170	5	0	0	1,999	0	0	132,022
30 to 34	113,088	6,724	0	4,588	1,122	111	1,263	214	15	0	0	1,371	0	0	128,496
35 to 39	105,939	6,753	1	5,282	1,291	123	1,503	284	16	0	0	768	0	0	121,960
40 to 44	89,547	6,828	1	5,138	1,270	105	1,620	328	17	0	0	497	0	0	105,351
45 to 49	89,015	8,112	1	5,268	1,458	107	1,884	402	17	0	0	427	0	0	106,691
50 to 54	90,180	9,096	3	5,643	1,625	149	2,414	452	32	0	0	309	0	0	109,903
55 to 59	100,760	10,633	3	6,581	1,921	211	2,945	575	32	0	0	254	0	0	123,915
60 to 64	95,209	9,354	0	5,697	1,671	199	2,326	492	38	0	0	174	0	0	115,160
65 to 69	84,893	6,668	0	4,105	1,120	117	1,351	315	32	0	0	86	0	0	98,687
70 to 74	62,964	3,887	1	2,395	605	79	678	107	13	0	0	34	0	0	70,763
75 to 79	44,502	1,824	0	1,200	335	31	249	39	11	0	0	15	0	0	48,206
80 to 84	31,638	914	0	499	121	12	71	14	1	0	0	12	0	0	33,282
85 to 89	19,409	357	0	113	19	1	18	1	0	0	0	16	0	0	19,934
90 to 94	7,665	96	0	16	3	0	1	0	0	0	0	0	0	0	7,781
95 to 99	1,068	7	0	1	0	0	0	0	0	0	0	0	0	0	1,076
100 & Over	65	1	0	0	0	0	0	0	0	0	0	0	0	0	66
Total	1,208,580	80,779	16	51,746	13,987	1,345	17,450	3,453	233	1,065	31,838	6,208	33,779	1,450,479	

**Nebraska School Permit Drivers by County
2017**

County	Permits	County	Permits
Adams	116	Jefferson	68
Antelope	62	Johnson	42
Arthur	10	Kearney	46
Banner	2	Keith	46
Blaine	4	Keya Paha	9
Boone	40	Kimball	20
Box Butte	32	Knox	81
Boyd	22	Lancaster	338
Brown	25	Lincoln	154
Buffalo	151	Logan	5
Burt	59	Loup	8
Butler	76	Madison	111
Cass	169	McPherson	4
Cedar	83	Merrick	86
Chase	51	Morrill	30
Cherry	52	Nance	29
Cheyenne	36	Nemaha	50
Clay	52	Nuckolls	53
Colfax	57	Otoe	90
Cuming	100	Pawnee	20
Custer	120	Perkins	24
Dakota	69	Phelps	48
Dawes	16	Pierce	97
Dawson	108	Platte	125
Deuel	7	Polk	63
Dixon	73	Red Willow	45
Dodge	98	Richardson	58
Douglas	492	Rock	16
Dundy	11	Saline	64
Fillmore	81	Sarpy	405
Franklin	26	Saunders	198
Frontier	23	Scotts Bluff	91
Furnas	36	Seward	109
Gage	118	Sheridan	51
Garden	10	Sherman	35
Garfield	15	Sioux	11
Gosper	21	Stanton	58
Grant	4	Thayer	59
Greeley	28	Thomas	9
Hall	94	Thurston	28
Hamilton	107	Valley	46
Harlan	30	Washington	128
Hayes	10	Wayne	42
Hitchcock	24	Webster	35
Holt	84	Wheeler	12
Hooker	6	York	59
Howard	92	Total	6,208

DRIVER AND VEHICLE RECORDS DIVISION

Summary

Driver and Vehicle Records (DVR) oversees multiple programs including the statewide Vehicle Title and Registration System (VTR), the associated online services, and the motor vehicle functions performed by the county treasurers. VTR is used by all 93 counties for issuance of titles and registrations and collection of the fees and taxes due for over 2.5 million motor vehicles. Over \$710 million was collected through VTR in 2017 which was distributed to over 1,200 local and state agencies.

DVR is responsible for oversight and access to the database which maintains the records of 1.5 million licensed drivers and state ID card holders.

The DVR Fraud Unit performs investigative work relating to vehicle title and registration fraud, driver license fraud, and odometer fraud. Motor Vehicle Fraud Investigators are certified Nebraska Law Enforcement Officers commissioned as Deputy State Sheriffs.

Goals

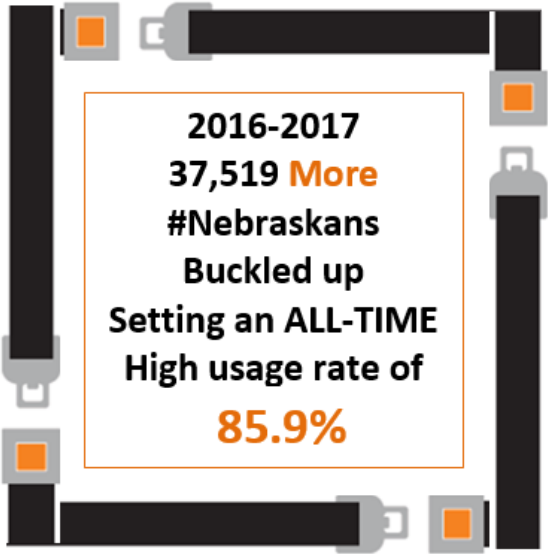
- Maintain the Nebraska Motor Vehicle Insurance Database.
- Manage the Electronic Lien and Title Program (ELT).
- Administer the state's license plate program including inventory control of 81 types of license plates; design, approve, and issue specialty license plates.
- Print and mail over 2.2 million registration renewal notices annually.
- Administer over 195,000 handicap parking permits.
- Utilize the facial recognition process to identify and review potential matches to determine if additional investigation is required prior to driver license or state identification document issuance.

Accomplishments

- VTR Modernization Request for Proposal published; six proposals received and scored; Intent to Award issued to Fast Enterprises on September 8, 2017.
- Approved approximately 51,000 new specialty plate applications; 83% requested via online service.
- Arrested 60 individuals for motor vehicle related fraudulent activities.
- DVR Help Desk staff provided technology and business support for county officials and the general public.

- Offered for purchase seven new specialty plates including: Choose Life, Native American Cultural Awareness and History, and an additional five branches of the military for Military Honor (Air Force Reserve, Army Reserve, Coast Guard Reserve, Marine Reserve, Navy Reserve).
- Ordered and managed inventory of over 4.5 million license plates as part of 2017 statewide license plate reissuance process.
- Implemented option for owners to display one license plate on passenger vehicles upon payment of \$100 annual fee and display of one-plate decal.
- Implemented Public Power District permanent license plate program.
- Changed plate numbering schemes for farm vehicles registered in Douglas, Sarpy, and Lancaster Counties. Changed plate numbering schemes for farm and commercial license plates issued in the 90 non-alpha numeric counties. The purpose of which was to reduce duplication of plate numbers.
- Implemented the Classic Motor Vehicle title issuance process for vehicles originally manufactured more than 30 years prior to application for title which have not had a major component part replaced and the current Nebraska-based owner does not hold a certificate of title.

Staff responded to 105,991 phone calls.








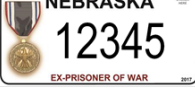



2017 Specialty and Organizational Plates

	Type	Qualifications?	Plate Format	Initial/Annual Fee	Fee Distribution
	Message	No	Up to 7 characters selected by applicant	\$40	75% DMV Cash Fund 25% Highway Trust Fund
	Husker Message	No	Up to 7 characters selected by applicant	\$70	57% Highway Trust Fund 43% DMV Cash Fund
	Husker Numeric	No	Up to 7 characters assigned by DMV i.e. 1234	\$70	57% Highway Trust Fund 43% DMV Cash Fund
	NE 150 Message	No	Up to 7 characters selected by applicant	\$70	57% NE 150 Sesquicentennial Plate Proceeds Fund 43% DMV Cash Fund
	NE 150 Numeric	No	Up to 7 characters assigned by DMV i.e. 123AB	\$70	85% NE 150 Sesquicentennial Plate Proceeds Fund 15% DMV Cash Fund
	Mountain Lion Conservation Message	No	Up to 5 characters selected by applicant	\$40	75% Game & Parks Commission Education Fund 25% DMV Cash Fund
	Mountain Lion Conservation Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Game & Parks Commission Education Fund
	Breast Cancer Awareness Message	No	UP to 5 characters selected by applicant	\$40	75% DMV Cash Fund 25% Highway Trust Fund
	Breast Cancer Awareness Numeric	No	5 characters assigned by DMV i.e. 123AB	\$0	
	Native American Cultural Awareness and History Message	No	UP to 5 characters selected by applicant	\$40	75% Native American Scholarship and Leadership Fund 25% DMV Cash Fund
	Native American Cultural Awareness and History Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Native American Scholarship and Leadership Fund
	Choose Life Message	No	UP to 5 characters selected by applicant	\$40	75% Health and Human Services Cash Fund 25% DMV Cash Fund
	Choose Life Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Health and Human Services Cash Fund

	Type	Qualifications?	Plate Format	Initial/Annual Fee	Fee Distribution
	Special Interest Message	Yes	Up to 7 characters selected by applicant	\$50	50% Highway Trust Fund 50% DMV Cash Fund
	Special Interest Numeric	Yes	Up to 7 characters assigned by DMV i.e. 123AB	\$50	50% Highway Trust Fund 50% DMV Cash Fund
	Organizational* Creighton University Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Union Pacific Railroad Museum Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Nebraska Serious Injury & Line-of-Duty Death Response Team Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Greater Omaha Chamber of Commerce Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* University of Nebraska- Omaha Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Ducks Unlimited Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Nebraska Corn Growers Association Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Omaha Henry Doorly Zoo & Aquarium	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* NE Cattlemen Research and Education	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Planned Parenthood of the Heartland	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Sammy's Superheroes	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund

2017 DMV Annual Report

	Type	Qualifications	Plate Format	Initial/ Annual Fee	Fee Distribution
	Amateur Radio Numeric	Yes	Call sign assigned by FCC	\$5	100% Highway Trust Fund
	Military Honor Message**	Yes	Up to 5 characters selected by applicant	\$40	75% Veteran Cemetery Cash Fund 25% DMV Cash Fund
	Military Honor Numeric**	Yes	5 characters assigned by DMV i.e. 123AB	\$5	100% Veteran Cemetery Cash Fund
	Gold Star Family Message	Yes	Up to 5 characters selected by applicant	\$40	75% Veteran Cemetery Cash Fund 25% DMV Cash Fund
	Gold Star Family Numeric	Yes	5 characters assigned by DMV i.e. 12345	\$5	100% Veteran Cemetery Cash Fund
	Purple Heart Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
	Pearl Harbor Survivor Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
	Ex-Prisoner of War Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
	Disabled American Veteran Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	

*250 prepaid applications from a certified non-profit organization required to initiate plate production

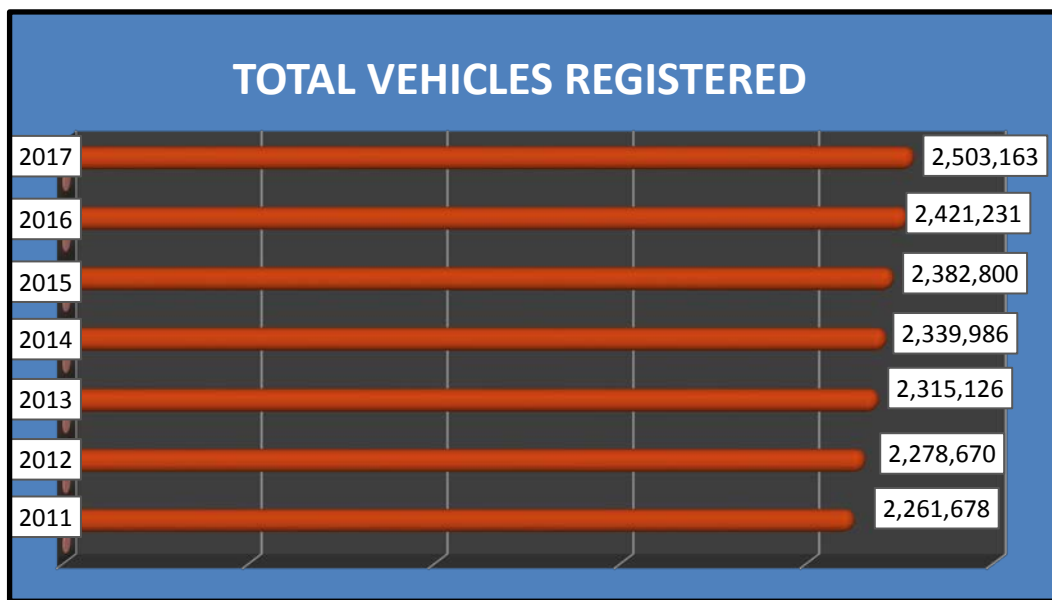
**Available for six branches of the military (Air Force, Army, Coast Guard, Marines, National Guard, Navy)

DRIVER AND VEHICLE RECORDS STATISTICS – 2017 ^{2017 DMV Annual Report}

Driver Licenses Issued	326,992
Driver Permits Issued	79,427
Identification Cards Issued	32,908
Replacement Licenses/Permits Issued	98,815
TOTAL Driver License/Permits/ID Cards Issued	538,142
Driving Records Processed In-house	5,207
Driving Records Processed Online	1,037,356
TOTAL Driving Records Processed	1,042,563
Surrendered Licenses Processed	24,930
Military Letters Processed	190
Monies received from the sale of vehicle record information – In-house	\$131,732.42
Monies received from the sale of vehicle record information – Online	\$550,414.00
Monies received from driver record monitoring service	\$455,917.14
Monies received from driver header records	\$21,667.05
Message	6,834
Spirit	4,342
Gold Star Family	32
Organizational	4,279
Special Interest	534
Mountain Lion Conservation	21,400
Breast Cancer Awareness	4,104
Sample	109
Military Honor	8,061
Sesquicentennial (NE 150)	717
Amateur Radio	85
Disabled American Veteran	188
Ex-Prisoner of War	1
Purple Heart	61
Handicapped	662
Handicapped Renewals	6,739
TOTAL Specialty Plate Applications Approved	51,409
Registration Renewals Processed Online	263,654
Number of Motor Vehicle Registration Renewal Notices sent via mail	2,236,277
Number of Motor Vehicle Registration Renewal Notices sent via e-notice	7,076
Repossession	52
Transporter	908
Boat Dealer Trailer	102
Film Vehicle	0
Motorcycle Antique	49
Motorcycle Vintage	15
Passenger Antique	702
Passenger Vintage	792
TOTAL Registrations Issued by DVR Staff	2,620
Bonded Titles Issued	264
Titles Issued by DMV	1,748
Duplicate Titles Issued Statewide	55,819
Original Titles Issued Statewide	736,541
Titles Marked with a Junked Status	68,176
Liens Noted by ELT Non-Participating Lenders	177,531
Liens Noted by ELT Participating Lenders	57,372
Number of Participating Lenders as of 12/31/2017	1,469
Vehicle Identification Number Plates Issued	240
Hull Identification Number Plates Issued	54
Handicap Permits Issued	32,292

FRAUD UNIT STATISTICS

Facial Recognition Potential Matches Reviewed	179,730
Facial Recognition Queries Processed	251
Threat Assessment Cases Initialed	8
Criminal Cases Initiated	416
Arrests	60



NEBRASKA 2017 VEHICLE REGISTRATION
TOTAL VEHICLES REGISTERED IN 2017

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2,503,163

PASSENGER		TRAILER	
Regular	1,115,665	Utility	184,590
Low Speed Vehicle	23	Farm	81,687
Autocycle	9	Fertilizer	20,946
Non-Resident	5,867	Commercial	38,268
Thirty Day	42	Pole & Reel	193
Handicap	6,361	Public Power	823
Handicap Autocycle	1	Non-Resident	203
Antique	13,418	Farm Semi	7,300
Vintage	6,031	Message Commercial	34
Amateur Radio	1,077	Military Honor Commercial	11
Ex-Prisoner of War	19	Mountain Lion Commercial	5
Pearl Harbor Survivor	2	Organizational Commercial	3
Disabled American Veteran	1,557	Spirit Commercial	12
Purple Heart	833	Gold Star Farm	2
Gold Star	173	Message Farm	9
Military Honor	9,730	Military Honor Farm	6
Breast Cancer	3,241	Mountain Lion Farm	1
Message	35,136	Organizational Farm	29
Message Autocycle	2	Spirit Farm	6
Message Low Speed Vehicle	1	Message Farm Semi	2
Mountain Lion	16,738	Organizational Farm Semi	5
Spirit	15,130	Spirit Farm Semi	1
Spirit Autocycle	-	Breast Cancer Utility	2
Organizational	5,848	Message Utility	56
NE 150	969	Military Honor Utility	62
Special Interest	1,456	Mountain Lion Utility	23
TOTAL	1,239,329	NE 150 Utility	2
MOBILE HOME		Organizational Utility	8
Recreational	40,907	Spirit Utility	27
Self-Propelled	7,250	Apportioned Trailer Units	119,849
Breast Cancer Recreational	12	TOTAL	454,165
Breast Cancer Self-Propelled	1	DEALER	
Gold Star Recreational	1	Passenger	14,386
Message Recreational	113	Personal Use	500
Message Self-Propelled	165	Motorcycle	387
Military Honor Recreational	135	Trailer	605
Military Honor Self-Propelled	60	Snowmobile	1
Mountain Lion Recreational	123	Boat Dealer Trailer	112
Mountain Lion Self-Propelled	53	Repossession	89
NE 150 Recreational	4	Transporter	1,390
NE 150 Self-Propelled	2	TOTAL	17,470
Organizational Recreational	6	GOVERNMENT	
Organizational Self-Propelled	11	Municipal	16,317
Spirit Recreational	22	County	12,322
Spirit Self-Propelled	50	State	10,774
TOTAL	48,915	School District	9,245
TRUCK		Municipal Motorcycle	3
Commercial	376,316	County Motorcycle	2
Farm	162,098	State Motorcycle	12
Non-Resident Commercial	1,132	TOTAL	48,675
Local	383	MOTORCYCLE	
Minitruck	199	Regular	50,048
Public Power	1,471	Non-Resident	354
Special Mobile Equipment (SME)	1,087	Handicap	65
Soil & Water	387	Antique	610
Farm Semi - Tractor/Trailer	15,231	Vintage	117
10% Reduction	272	Breast Cancer	39
Breast Cancer Commercial	204	Gold Star	15
Gold Star Commercial	46	Message	2,389
Message Commercial	10,539	Military Honor	827
Military Honor Commercial	5,693	Mountain Lion	146
Mountain Lion Commercial	3,545	NE 150	3
NE 150 Commercial	217	Organizational	41
Organizational Commercial	1,950	Spirit	209
Spirit Commercial	4,993	TOTAL	54,863
Breast Cancer Farm	16	BUS	
Gold Star Farm	5	Non-Commercial	2,305
Message Farm	1,919	School	515
Military Honor Farm	492	Commercial	1,160
Mountain Lion Farm	239	Non-Resident	3
NE 150 Farm	31	Local	80
Organizational Farm	1,886	Breast Cancer Non-Commercial	1
Spirit Farm	650	Military Honor Non-Commercial	1
Military Honor Local	1	Military Honor Commercial	1
Mountain Lion Minitruck	1	Mountain Lion Non-Commercial	1
Apportioned Power Units	39,810	TOTAL	4,067
TOTAL	630,813	SNOWMOBILE	
TAX EXEMPT		TOTAL	804
TOTAL	4,062		

NEBRASKA

Good Life. Great Future.

DEPARTMENT OF MOTOR VEHICLES

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